Greetings!
Rewards abound as we remember those we have had the honor to serve. For 37 years we have provided the solution for creating a robust workforce to strengthen our economy. We have worked diligently to ensure student families in need have a brighter future and our accreditations are proof of our commitment to best practices in programming. Angels’ Place has been fortunate to have one dynamic element in helping us to succeed. That one element is the combined efforts of a dedicated group of people who believe in our mission and work towards making it happen.

Our team is small but mighty. In addition, we are blessed with a legion of supporters who by their kindness and generosity inspire parents to pursue their goals. It is my hope that this review of our outcomes serves as a reminder of the critical role you play in our organization. We are grateful for your dedication!

Beth E. Banas, Executive Director

Our Work
Two programs supporting two generations is how we get things accomplished. Angels’ Place’s parents and children have unique needs that once met will fortify the family unit. We have developed and maintained high-quality programs offering Early Childhood Education and Family Support services. Combined with the Parent Education classes, resources and referrals, families have a comprehensive strategy to move forward.

Emotional intelligence is key to a client’s success and important to leading a fulfilling life. We place an emphasis on social and emotional skill development at all levels. Committed to our families’ wellbeing, 80% of our team has proudly achieved endorsement through the Pennsylvania Association for Infant Mental Health (PA-AIMH).

Angels’ Place uses a trauma-informed approach to serving children and parents. We impact the community by supporting the region’s families determined to succeed, despite the vulnerabilities created by personal circumstances and inequities. Our vision is to close the gap for all families who are underserved and assist them in reaching their full potential. We are present and ready to reassure single parents and their children they possess the power to achieve their goals and break the cycle of poverty. Fostering community partnerships completes the holistic network of support that develops resiliency.

Our People
Our donors, volunteers and staff are essential to our vision and mission. Sharing a message of hope, the continued and combined variety of resources, generously donated by individuals, businesses, schools, churches and community partners make programming possible. It is with deep admiration that we recognize the collaborative effort needed to provide opportunities for advancement. Our donors are critical to our longevity and success. Thoughtful stewardship of funds received: 85 cents of every dollar donated goes into program services. A list of major contributors for 2020-2021 can be found on our website at angelsplacepgh.org.

Our Future
• Continue to meet the goals of our new three-year strategic plan for 2021-2024.
• Recruit our corps of volunteers to groom our physical sites to their former splendor.
• Demonstrate our gratitude for all stakeholders’ unique contributions.
• Create more visibility for Angels’ Place and its services.
• Recruit qualified team members that will enhance our service delivery and ability to serve more families.
• Join us in creating change that will have substantial community impact!

Our Mission
Angels’ Place provides exceptional family support and quality early childhood education to help parents in need and their children become lifelong learners and create a brighter future.
Early Childhood Education

- Children met 88% of developmental milestones in age-appropriate categories.
- Pre-K children mastered 95% of the skills assessed for kindergarten readiness.
- 100% of children received timely well-child visits as recommended by the American Academy of Pediatrics.
- 100% of the children were screened using the ASQ:SE determining emotional wellbeing and addressing social and emotional needs through our programming, referrals and parent education classes.

Family Support

- In total, 86 clients were served which included 50 children and 36 parents.
- Of student parents served:
  - 48% were in college
  - 38% were in career training
  - 14% were in high school
- 97% of working parents maintained successful employment.
  (employment loss COVID related)
- 108 Parent Education classes were offered by the Family Support Director.
- To promote parent self-sufficiency and efficacy, topics included:
  - health and safety
  - child development
  - financial literacy

Community Engagement

- 209 individuals aged 17 – 82 donated nearly 3,800 hours of their time.
  In-person volunteer contributions were significantly lower due to the pandemic while virtual support increased.
- 248 community partnerships helped to enhance services for parents and children.
- 1,994 referrals were made to help parents access resources.

“Angels’ Place has proven itself over the past 36 years and stuck by the parents and children, remaining open for business.” - Donor

“Angels’ Place is part of the solution in my personal story. Angels’ Place provided really high quality child care for my daughter.” - Former Graduate

• Eight graduates were honored with 88% going onto the next level of education.
• 100% of parents, whether enrolled in school or working, are leading to the advancement of society's workforce development.

Financial Literacy

- The completion of Family Service Plans resulted in 31 parents achieving 70 self-identified goals.
- Housing advocacy and referrals increased by 135% resulting in seven additional families securing new permanent and stable housing.

“I’m so grateful for the amazing things that Angels’ Place does for the greater Swissvale community." - Business Partner

“Angels’ Place is part of the solution in my personal story. Angels’ Place provided really high quality child care for my daughter.” - Former Graduate