Committed to the belief that every life is valuable, the mission of Angels' Place, Inc., a nonprofit 501(c)(3) organization, is to provide single parents who are low-income, full-time students with the help needed to complete their education, so that they may secure satisfying employment, establish careers and become self-sufficient citizens. Through no-pay child care and family support programs that embody the best practices of education, family and child development, Angels' Place provides a loving, nurturing, safe and healthy environment that every parent and child deserves.
Dear Friends,

I am amazed that this year marks my fifth time writing a letter for the Angels’ Place Annual Report. My, how time flies! And oh, how much has happened since I began with the organization in 2007. I’m constantly astounded by the level of support and generosity that is shared by individuals, groups, schools, houses of worship and businesses in our community. I consider it an honor to take this opportunity to say thanks for the ways your kindness makes a difference in the lives of our families. You are our heroes.

I am happy to tell you that although we’re not quite half of the way into our 2010-2013 Strategic Plan, many goals have already been accomplished! I hope this report will inspire a sense of pride and knowledge that your gifts to Angels’ Place are a true investment. We wouldn’t be able to celebrate these successes without your care and concern. Whether you make financial donations, volunteer your time or keep us in your prayers, we appreciate you and thank you for believing in our mission and in our team to do good work. We all reap the benefits together as a community when parents complete semesters, graduate and move forward into meaningful careers. They and their children are then better positioned because you took the time to give encouragement along their path. Those ripples of hope last a lifetime. We are more grateful to you than words can express.

Hope we see or hear from you soon!

Gratefully,

Michelle Smith Tipton
Executive Director

"Anyone who does anything to help a child in his life is a hero to me."  ~Fred Rogers
During the 2010-11 fiscal year, Angels’ Place was blessed to have so many caring hearts help us provide meaningful services to children (between the ages of birth – five years) and their single parents who are all low-income, full-time students.

This year Angels’ Place enrolled 61 parents who continually inspire us with their dedication as students at high schools, vocational schools, GED and job training programs, Community College of Allegheny County and other institutions of higher learning. During this time, we nurtured 79 of their children: 20 infants, 24 toddlers and 35 preschoolers.

In a recent Parent/Relative Survey, one parent took satisfaction in the changes in her daughter: “She has flourished since her arrival! Every day she makes new strides. I’m so proud!” Another parent shared, “My kids are doing so well here - I can see their skills more and more.” A third parent offered this about her experience when asked her favorite thing about Angels’ Place: “That it makes me and my child feel like family.”

In the spring it was such a joy to celebrate their life changes with them as 21 parents graduated and 5 children transitioned into kindergarten. All three centers hosted graduation parties generously funded by The Children’s School at CMU – a tribute gift in honor of Dr. Sharon Carver. The Angels’ Place family shared many other traditions including Thanksgiving dinners, Christmas dinners, field trips and Week of the Young Child.
Angels’ Place boasts having 19 full-time and 3 part-time of the most wonderful staff members on the planet! In December of 2010 we celebrated the dedication of five employees who have been with the organization for over fifteen years. In January of 2011, Angels’ Place launched its Caregiver Longevity Initiative (with the support of a local anonymous foundation) and was able to offer a Wellness Reimbursement and Educational Benefit to our team members. Teaching staff each completed 24 hours of training for the year while Program Directors completed 27 hours of training each. Because of their hard work, our Swissvale and Brookline Centers both celebrated NAEYC re-accreditation and the North Side Center (which will have a re-accreditation visit in 2013) submitted a NAEYC approved annual report.

The team came together in September, February and May for Organizational In-service trainings on topics relating to our work. These included the Dignity and Respect Campaign, unconditional positive regard and inclusion, self-defense techniques, financial stability, communication and building a community.

Taking time to celebrate the dedication and longevity of team members.
Volunteers at Angels’ Place enhance our services tremendously! From assisting in the classrooms, helping out with field trips, organizing clothing donation rooms, or pulling up weeds, to serving on the Board, we are grateful for the many ways volunteers show how much they care. During this fiscal year, Angels’ Place had 30 individual volunteers, ranging in age from 14 – 81 years old, who helped out on a weekly or other basis. These 30 people collectively donated 2,418 hours! In addition, 29 groups of volunteers served at one of our centers during the year, donating 1,422 hours collectively!

We’re blessed to have formed partnerships with volunteer groups through PNC Grow Up Great, CHANGES, Kohl’s Cares for Kids, Martha’s Ministry, Three Rivers Quilters and St. John and Paul Parish Saturday Volunteer groups, to name only a few. We can’t begin to thank each hero who helps out in special ways, but suffice it to say that our programs would be extremely different without the caring hearts of volunteers.

"We live in a world in which we need to share responsibility. It's easy to say 'It's not my child, not my community, not my world, not my problem.' Then there are those who see the need and respond. I consider those people my heroes." ~ Fred Rogers

Volunteers Richard and Kathy lovingly created centerpieces for our fundraising events.

Brookline volunteer, Isabelle, spent time with children on a field trip to the farm.

If you are interested in serving as a volunteer at Angels’ Place, we look forward to hearing from you in 2012. Please contact the program director for the center at which you would like to serve.
Supporters

We give heartfelt thanks to the hundreds of individuals, families, schools, businesses, community groups and houses of worship which have donated gifts of money and other items. It is only through their generosity and kindness that Angels' Place can operate. While we deeply appreciate all of the support that we have received throughout the year, it is not possible to list everyone in this report. Listed below are some of the major contributors for the past fiscal year. We strive for accuracy, but mistakes can occur. If we have made an error, please accept our apologies.

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*Joined in 2011-2012 Fiscal Year
Everyone at Angels’ Place deeply appreciates the support of all our donors during FY 2010-11. Below is a list of some of the specific areas of giving and donor names.

**Educational Improvement**

- Allegheny Technologies, Inc. (Oregon Metallurgical)
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- PNC Grow Up Great
- Sheetz
- St. Clair Hospital

**Financial Statement**

**Total Revenue** $969,581  
**Total Expenses** $955,636
In October of 2010, Angels’ Place honored **Chuck and Pat Foley** as the **Halo Award** recipients. This is a title shared annually with remarkable friends who have gone above and beyond in helping to share the message of our services. Chuck and Pat both serve as regular volunteers of Angels’ Place by helping in the infant classroom at the Brookline Center (Pat), shoveling snow and cutting grass (Chuck), and stuffing envelopes for large mailings (both). We considered it a special evening to present them with the award.

Angels’ Place hosts two main fundraisers each year and is also fortunate to be the beneficiary of other third party events. We are extremely grateful for the many heroes who share support with Angels’ Place by attending our events, which are an important way to help continue our services.

Members of Peters Township Referrals have selected Angels’ Place, Inc. in years past as a beneficiary of their golf outing and bowling event. We are blessed to have their support.

Our holiday events for families benefit from the help of many groups, too!

If you are interested in volunteering on one of our special event committees or if your company would like to sponsor an event please let us know!

**Special Events in 2010-2011**

**October 2010**—Halo Award Dinner

**October 2010**—Peters Township Referrals Bowling Event

**May 2011**—Highmark Walk for a Healthy Community

**May 2011**—Spring Luncheon

Eight moms enrolled at Angels’ Place were honored at the Spring Luncheon as our Showcase of Scholars
November 2011 marked the second year of completion of the current Angels’ Place Strategic Plan. The plan outlines six main areas: financial stability, human resources, facilities management, outreach and marketing, governance and program development and evaluation. We have successfully addressed many of the goals under each area and feel confident moving into the third year of the plan that we will be able to accomplish many more goals. At the same time, there are new goals to address, and as we continue to use the strategic plan as a living document and shift our attention to the patterns and trends that communicate needs, we outline these goals as top priorities in the coming year:

- **Financial stability** – an economic reality that many nonprofits continue to face is decreasing individual contributions, and we are actively trying to share the message of our services so that individuals will see value in our mission and respond generously to see it continue.

- **Human resources** – finding and retaining qualified and caring teachers and team members is of great importance. In order to help retain team members, we are hoping to boost the volunteer program at Angels’ Place with dedicated individuals available to support each classroom on a consistent basis. With the generous support of an anonymous foundation, we were able to implement two new initiatives in 2011 designed to foster caregiver longevity.

- **Facilities management** - maintaining our three properties and keeping the facilities operating functionally requires financial resources and time. Facility issues addressed in 2011 include boiler replacement at our Swissvale Center, furnace replacement at our Brookline Center, and mortar work and roofing repairs at our North Side Center. A facility goal for 2012 is to replace the windows at our Swissvale Center, and raise additional funds to complete the playground there.
There’s an angel in your neighborhood.

Angels’ Place provides child care at no cost, family support, and a brighter future for low-income, student parents and their children.

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A Place to Grow

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